

Solutions for Managing Merchant Account Portfolios



Manage a Successful and Profitable Merchant Services Business

Over 250 Financial Institutions today use Merchant e-Solutions' web-based business management system to create and manage merchant account portfolios. Whether you want to refer or own the merchant portfolio, our full-service processing platform, web-based reporting and experienced customer service support a wide array of merchant services.

"They are very accommodating and have competitive products. If I run into any problems, then they really listen and care and follow-up."
– Amy Crews, Director of Operations for Card Services.

Build your Merchant Services Portfolio

Manage your merchant services business with our full service solution:

- Customized Merchant Boarding and Management – We reinforce the value you offer to your merchants. Choose white label or co-brand merchant-viewed web pages and paper applications.
- Comprehensive Processing Solutions – We provide your merchants with a wide selection of payment solutions to process credit and debit cards, and a variety of alternative payments options. Consolidated reporting across accounts and sales channels makes reconciliation easy.
- Real Time Reporting - Our web-based reporting supports real time tracking of accounts and profitability. We also offer a suite of risk and chargeback tools to help you manage risk.
- PCI Compliance -- Merchant e-Solutions is compliant with the Payment Card industry (PCI) security standard, providing you and your merchants with a trusted payment processing solution.
- Support - An Account Manager is assigned to assist you with any questions or to tailor our services to meet your needs.. We also provide high quality 24 by 7 customer support

Choose one or all of the solutions:

Customized Merchant Boarding and Management

- Flexible web-based, brandable merchant boarding, underwriting and merchant setup
- Robust customer resource management tools
- Merchant pricing, billing and statementing

Comprehensive Merchant Processing Solutions

- In Person - a variety of IP and Dial terminals, configurable and deployed directly to merchant.
- On Line/E-Commerce - streamlined API supporting over 150 currencies and alternate payments.
- Mobile -a variety of wireless terminals and a smart phone-accessible Virtual Terminal
- Mail Order and Telephone Order - secure, Web based Virtual Terminal

